

## **PRIVACY POLICY**

Last update: 03/01/2025

This section is dedicated to information regarding the processing of your personal data.

Data Controller:

17È S.L. - NRT: L-717659-C - Avinguda Santa Coloma, núm. 48 B, 6è. 3a. - Andorra la Vella (AD500) - info@classicand@ad

Co-controller: 4Tickets S.L. – CIF: B65524605 – Sant Eudald, 20 4º2ºB, 08023 Barcelona – Spain – dpd@4tickets.cat

## **INFORMATION WE COLLECT**

17È S.L. may collect the following personal information from users of the website ticketsclassic.visitandorra.com or through Facebook, Instagram, Twitter, TikTok, and YouTube when completing the corresponding forms:

- Name and surname, email address, postal code, country of residence, phone number, date of birth, gender, and credit card details.
- Name and email address to identify you in all communications.
- Phone number to contact you regarding any issues related to ticket purchases.
- Postal code and/or country of residence to send you specific communications based on your location.
- Date of birth to verify that you are of legal age, to send you birthday greetings, and to offer you personalized promotions.
- Gender to address you in a more personalized manner.

The data, processed in compliance with current regulations and always ensuring its protection, will be used solely for the intended purpose, as well as to communicate any related information. The accuracy and updating of the data provided is your responsibility.

## **PURPOSE OF DATA PROCESSING**

Your personal data is processed for the following purposes, as applicable:

- Managing and processing online ticket sales. We use your personal information to process your purchase and to contact you via email or phone

regarding any relevant information. We also manage and issue proof of purchase documents and any related communications.

- Sending promotional, survey, contest, and event-related information via email. Communications will be personalized based on your profile, interests, and needs. This includes profiling users by analyzing personal data and browsing information from our website, Facebook, Instagram, YouTube, TikTok, and Twitter to tailor commercial communications accordingly.
- Extracting statistics to improve the services and products we offer.
- Publishing winners' names and prize delivery photos or videos for informational or promotional purposes on our website or in specialized media.
- Responding to user rights requests, as well as inquiries and complaints.

## **COOKIE POLICY**

To ensure the proper functioning of [ticketsclassic.visitandorra.com](https://ticketsclassic.visitandorra.com), we use browsing cookies on your device. A cookie is a small text file that the website places on your computer or mobile device for a specified period. It remembers your visits and prevents the consent message from reappearing on every page you navigate.

Cookies allow the website to recognize your browsing patterns, content of interest, and preferences, such as login details or language selection.

Cookies do not collect personal data; they remain completely anonymous. The data obtained via Google Analytics is encrypted and used solely to enhance user experience and improve website functionality.

Consent is considered granted when explicitly accepted or if your browser is set to accept cookies by default. You can configure your browser to notify you about the presence of cookies or to block them manually. This action will not prevent you from accessing the website's information.