

**SEMINCI**

Semana Internacional de Cine
Valladolid
International Film Festival

FAQ - FREQUENTLY ASKED QUESTIONS

To book your accredited tickets, you must first validate your accreditation with your personal code. Read the frequently asked questions to resolve any queries.

How do I validate my accreditation?

Enter your personal code in the “Accreditation code” field and follow the steps to validate your accreditation. You will need to register to complete the validation.

Once my accreditation has been validated, how do I book my tickets?

After validating your accreditation, you can book your complimentary tickets. Remember that you must log in with your email and password for the tickets to be available.

I have validated my accreditation, but I cannot access the tickets

The first time you validate your accreditation, the system may take around 2-3 minutes to allow you to book your complimentary tickets. After this time, all tickets will always be available for you to book as soon as you log in to your account.

Can I validate my accreditation before the tickets are available?

Yes, you can validate your accreditation as soon as you have your code. This way, you will be able to book your tickets immediately once they become available.

Can I cancel my booked tickets?

Yes, you can cancel your tickets up to 24 hours before the screening using the CANCEL TICKETS button at the top of the page.

What happens if I book tickets for 2 screenings that overlap?

You will receive an email notification informing you that the second screening you booked has been automatically cancelled.